

VENTURA, IOWA 50482

venturaiowa.com
www.ventura@cltel.net

Police

The Clear Lake Police Department handles the City of Ventura law enforcement and can be reached at 641.357.2186 or in the event of an emergency dial (911).

Ambulance

911 - The City of Ventura has designated Clear Lake Ambulance for medical emergencies.

Fire

911 - Ventura Fire Department will respond for a fire emergency and various rescue operations. This is a volunteer department. If you are interested in becoming a member, please visit our website.

City Hall

Office hours are Monday – Friday 9 a.m. – 5 p.m. Donna Powers is our City Administrator and City Clerk. Council meetings are the second and fourth Mondays of the month and begin at 7:00 p.m. There is a public forum at the end of each meeting for citizens to address the Council. Phone number to city Hall is 641.829.3861

Community Center

The community center is available for rent at \$700 per day or \$250 for a non-profit group. This facility will hold 250-300 guests and has a full kitchen available. Please call City Hall for more information.

Public Library

Library hours are Mon, Tues, Thurs, Fri 11 a.m. to 3 p.m. Wed 1 p.m. to 6 p.m. and Sat 9 a.m. to 12 p.m. They have a children's section, movie DVD's, audio books and computer internet access. Our library also has a meeting room available for a rental. This room will hold 30-50 guests, has a kitchenette and is ADA accessible. Phone number is 641.829.4410.

Snow Removal

Bill Bredlow is in charge of our Public Works Department and can be reached at 641.829.3861. In the event of a public works emergency please call 641.357.2186 (Clear Lake Police Dept.) and the dispatcher will contact him for you.

Water Billing

Water/Sewer Maintenance/Garbage – is billed monthly. A meter deposit of \$250 is required on all services payable at the time you begin service and will be returned when you vacate the home. Auto pay is available. Download the form from the website or available at the City Hall. Eye on Water is now available, allowing homeowners to track their water usage using a smartphone. Sign up by downloading the Eye on Water form from the website or available at City Hall.

Building Permit- Should you have any questions regarding building a new home or adding a garage, deck, fence or shed, please contact City Hall. A building permit application may be picked up at City Hall.

Driveway Permit – Due to issues with drainage and whole sections of curbs being taken out, it became necessary to implement driveway permits. The form is available on the website. The cost is \$100. City Hall is also the contact for this.

Garbage will be picked up on Tuesday mornings by Absolute Waste Removal (Mason City), should there be a major holiday in the week it is picked up one day later. Recycling - Paper products and co-mingle (glass, plastic & tin) are picked up each Tuesday along with your regular garbage. Detailed information sheets regarding bundling of the recycling items are available at City Hall and our website

Open Burning – is allowed within the City limits of Ventura. (**YARD WASTE ONLY**). Burning may not take place on any street, alley or public right-of-way or shoreline. Please be aware that burning should not take place where ashes will be washed into the lake after a rain event (this contributes to the algae bloom into the lake).

Leash Law – Both dogs and cats are to be confined to the owners yard. Should your pet be found running at large it will be picked up and taken to the Clear Lake Veterinary Hospital, 1004 4th Ave. S, Clear Lake, IA 641.357.2429.

Snow Ordinance - snow removal ordinance is enforced from Nov. 1st through April 15th. No person shall park, abandon or leave unattended any vehicle on any public street, alley or city owned off-street parking area when snow fall is 1 inch or greater in accumulation within a 24 hour period, unless the snow has been removed or plowed from said street alley or parking area and the snow has ceased to fall. The fine for a vehicle in violation of the snow ordinance is \$40, if paid within 48 hrs, and \$45 within 30 days.

Revised 03/10/2023 File name: *Common Questions* (GIS computer)